



**Rynat Limited**  
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12<sup>th</sup> August 2015

## **Terms & Conditions**

### **1. DEFINITIONS**

"the Company" shall mean Rynat Limited

"You" shall mean the Customer, any person acting on behalf of and with the authority of the Customer, or any person purchasing inspection and consultancy services from the Company.

### **2 GENERAL**

By ordering Services You are agreeing to these Terms & Conditions. We reserve the right to update these Terms and Conditions at any time

Annual inspection reports and invoices will be sent to the last address notified to the Company. To protect yourself all changes in contact details must be in writing (letter, email or fax). Cancellation of orders for inspections may be made by telephone but must also be immediately confirmed by fax or email.

Cancellation of orders within 24 hours of commencement of work will normally be subject to full fee.

If on reaching a site for inspection, on a date previously agreed with You, the inspector finds the site not complete the full fee shall be payable.

### **3 ACCEPTANCE**

Any instructions received by the Company from You for the supply of inspection and consultancy services shall constitute a binding contract and acceptance of the terms and conditions contained herein.

### **4. PAYMENT**

Unless otherwise agreed payment for the Company's services shall be made in full on or before the 30th day after the invoice date.

The Company's preferred method of payment is by BACS

[www.rynat.demon.co.uk](http://www.rynat.demon.co.uk)



[jbc@rynat.demon.co.uk](mailto:jbc@rynat.demon.co.uk)

## **5 TRAINING**

### **Course Literature**

Printed course notes are included in the course fees. Course literature is copyright and may not be reproduced without permission.

### **Cancellations**

If a booking is cancelled or transferred by the client the following fees will be payable:

Notice Given % of fee credited on cancellation/transfer  
more than 28 days 100%

15-28 days 50%

0-14 days 0%

In addition, The Company reserves the right to charge a £30 administration fee for each cancellation/transfer.

Telephone cancellations can be accepted but must be confirmed immediately in writing (by post, email or fax). All reasonable adjustments to provision will be made to ensure that learners with a learning difficulty, disability and/or a medical condition that affects their learning are not substantially disadvantaged. If you have a learning difficulty, disability and/or a medical condition, please ensure that we know what you need so that we can make all reasonable adjustments to help you succeed.

## **6 Inspection**

You acknowledge and agree that the Inspection Report will be based on a physical inspection by the Company at the time and/or date specified in such report only and that accordingly the Company shall not be liable to the you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise for any matters which arise in connection with any damage and/or deterioration in the condition of any apparatus and/or equipment and/or any other areas inspected and reported on by the Supplier following such time and/or date;

In carrying out any inspection of a site and/or apparatus and/or equipment for you the Company shall not carry out and/or be responsible for any matters which are not specifically included in the Specification and without limitation to the foregoing shall not be responsible for carrying out or undertaking for you any of the following acts unless specifically agreed in writing with you:

- (a) Carrying out inspections other than to confirm compliance with British Standards in force at the date of inspection;
- (b) Checking the depth and underlying structural integrity of any surface areas and/or carrying out any testing of impact absorbing properties of any surfaces;

- (c) The dismantling and/or inspection of any non-visible (on an external inspection) parts of any apparatus or equipment;
- (d) The identification of any corrosion, rot or other deterioration in any apparatus or equipment other than by an external inspection and subject to (e) below;
- (e) Carrying out any inspection of any parts of any apparatus or equipment which are above a height of two and a half (2.5) metres from any accessible fixed standing surface contained on or around the apparatus or equipment;
- (f) Tightening any bolts, hinges or other fixing devices on any apparatus or equipment;